

Privacy Policy

Last updated: 26 August 2026

Property Management Review ("Property Management Review", "PMR", "we", "us" or "our") respects your privacy and is committed to handling personal information transparently and responsibly.

This Privacy Policy explains how information is collected, used, disclosed and protected when you visit <https://propertymanagement-review.com/> (the "Website"), contact us, submit information through the Website or otherwise interact with our services.

The data controller responsible for the processing described in this Privacy Policy is:

Propertymanagement-review.com

Email: pm.review.uae@gmail.com

1. Scope of this Privacy Policy

This Privacy Policy applies to personal information collected through Property Management Review.

It does not apply to websites, platforms or services operated independently by property management companies, Holiday Home operators, maintenance providers, real estate companies, insurers, contractors or other third parties that may be mentioned or linked to from the Website. Those third parties maintain their own privacy practices and policies.

2. Information We Collect

We may collect information that you provide directly to us, including your name, email address, telephone number and any information included in a message, enquiry, comparison request, feedback submission or other form submitted through the Website.

If you ask us to help connect you with, compare or obtain information from a service provider, we may also collect information reasonably necessary to understand and process that request.

- IP address and approximate geographic location;
- browser and device information, operating system, referring and exit pages;
- pages viewed, date and time of visits, session duration, clicks, scrolling and other Website interactions;
- cookie and similar technology identifiers; and
- information regarding Website performance and errors.

We do not intentionally request sensitive personal information through the Website.

3. How We Use Information

We may use personal information to operate, maintain and improve Property Management Review; respond to enquiries and requests; provide comparison or informational services requested by users; understand how visitors use the Website; measure content and Website performance; identify technical issues, abuse, fraud or security risks; maintain records of communications and consent; comply with legal obligations; establish, exercise or defend legal claims; and develop new Website features and services.

Where permitted and where appropriate consent has been obtained, information may also be used for communications or marketing relating to Property Management Review.

4. Legal Bases for Processing

Where applicable data protection laws require a legal basis, we process personal information on one or more of the following bases:

- Consent, where you have given us permission for a particular processing activity.
- Legitimate interests, including operating and improving the Website, securing our systems, understanding Website performance and responding to enquiries, provided those interests are not overridden by your rights.
- Contractual necessity, where processing is necessary to take steps requested by you or to provide a service you have requested.
- Legal obligations, where processing is necessary to comply with applicable law or regulatory requirements.

You may withdraw consent at any time where consent is the legal basis for processing. Withdrawal does not affect processing that occurred before consent was withdrawn.

5. Analytics and Similar Technologies

We may use analytics and Website experience tools including Google Analytics, Google Tag Manager, Microsoft Clarity and CookieScript.

Google Analytics may collect information regarding Website usage, sessions, approximate location, browser and device information and other interaction data. Google Tag Manager is used to manage tags and scripts deployed on the Website; tags activated through it may themselves collect information.

Microsoft Clarity may help us understand how visitors interact with pages through analytics, heatmaps and session interaction data such as clicks, scrolling and navigation behaviour. Where required by applicable law, Clarity cookies and other non-essential tracking technologies are activated only in accordance with the visitor's consent preferences.

CookieScript is used to manage cookie consent preferences and may store a necessary consent record in the visitor's browser. More information is available in our Cookie Policy.

6. Sharing of Personal Information

We do not sell personal information for monetary consideration.

We may disclose personal information to service providers that assist us with Website hosting, analytics, security, technology, communications, data storage and Website administration.

If you expressly request to be contacted by, introduced to or matched with a particular service provider or category of provider, information you submit may be shared with the relevant provider or providers to process that request. Where appropriate, this will also be explained at or before the point at which the information is submitted.

We may disclose information to professional advisers such as accountants, lawyers or consultants where reasonably necessary. We may also disclose information where required by law, court order or lawful request from a competent authority, or where reasonably necessary to protect our rights, users, systems or property.

If Property Management Review or its operating business is reorganised, acquired, merged or transferred, information may be transferred as part of that transaction subject to applicable law.

7. International Data Transfers

Some service providers used by Property Management Review may process information in countries other than the country in which a visitor is located. Where applicable law requires safeguards for international transfers, we take reasonable steps to use appropriate contractual, organisational or other recognised safeguards.

8. Data Retention

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, including legal, accounting, security and dispute-resolution requirements.

The appropriate retention period depends on the nature of the information, the reason it was collected and applicable legal requirements. Enquiries and correspondence may generally be retained for up to 24 months after the last substantive interaction unless a longer period is reasonably required.

Analytics and cookie-related information may be retained according to the configuration and retention periods of the relevant analytics or technology provider.

9. Your Privacy Rights

Depending on your location and the laws that apply, you may have rights relating to your personal information, including the right to request access to personal information; request correction of inaccurate information; request deletion; restrict or object to certain processing; withdraw consent; request portability of certain information; and lodge a complaint with an applicable data protection authority.

These rights are not absolute and may be subject to legal exceptions. Requests may be submitted to pm.review.uae@gmail.com. We may need to verify your identity before processing a request.

10. UAE Privacy Rights

Where the UAE Personal Data Protection Law applies, individuals may have rights in relation to their personal data, including rights relating to access, correction and restrictions on certain processing, subject to the requirements and exceptions contained in applicable UAE law.

11. EEA, UK and Similar Privacy Rights

Where the GDPR, UK GDPR or similar legislation applies, you may have additional rights including access, rectification, erasure, restriction, objection, portability and withdrawal of consent. You may also have the right to lodge a complaint with the competent supervisory authority in your jurisdiction.

12. California Privacy Notice

California residents may have additional rights under California privacy legislation where that legislation applies to Property Management Review. These rights may include rights to know or access certain personal information, request deletion or correction, and opt out of certain forms of sale or sharing.

Property Management Review does not sell personal information for monetary consideration. Certain disclosures made through analytics or advertising technologies may be treated differently under particular privacy laws. Where an applicable law grants an opt-out right, we will provide or honour an appropriate method for exercising that right, including recognised browser-based preference signals where legally required and technically applicable.

We will not discriminate against a user for exercising applicable privacy rights.

13. Cookies and Your Choices

You can manage non-essential cookies through the cookie consent controls presented on the Website. Where consent is required, refusing optional analytics or advertising cookies will not prevent you from accessing the core informational content of Property Management Review.

You may change or withdraw your cookie preferences at any time using the Website's Cookie Settings control.

14. Security

We use reasonable administrative, organisational and technical measures designed to protect personal information against unauthorised access, disclosure, alteration, loss or misuse. No Internet transmission or electronic storage system can be guaranteed to be completely secure.

15. Children's Privacy

Property Management Review is intended for adults seeking information about property-related services and is not directed to children. We do not knowingly collect personal information from children. If we become aware that personal information from a child has been collected improperly, we will take reasonable steps to delete it.

16. Third-Party Websites

The Website may contain links to websites or services operated by third parties. We do not control and are not responsible for the privacy practices, security or content of those third parties. Visitors should review the relevant third party's privacy policy before providing personal information.

17. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our Website, technology, business practices or legal requirements. The updated version will be published on this page and the "Last updated" date will be revised.

18. Contact Us

For questions, privacy requests or concerns regarding this Privacy Policy, contact:

Propertymanagement-review.com

Email: pm.review.uae@gmail.com